

A SURVEY ON LATEST DEVELOPMENTS AND APPLICATIONS IN SUPPLY CHAIN MANAGEMENT USING IoT

A. Satish¹, V. Karthikeyan², P.S. Srinivasareddy³, A. Raja⁴

^{1,3}Research Scholar, ²Professor, ⁴Associate Professor

^{1,3}ECE Department, ^{2,4}EEE Department

^{1,2,3,4}DR. M.G.R. Educational and Research Institute, Chennai, India

Received: 15.05.2020

Revised: 12.06.2020

Accepted: 02.07.2020

Abstract

The Internet of Things (IoT) is rapidly changing the world in various ways. In addition to influencing applications such as the development of on-demand apps, it also strives to simplify our lives considerably. There are a large number of physical objects that can connect to the Internet, communicate with one another and collect data to improve existing products and services. For most companies, IoT technology offers opportunities to improve efficiency and transparency in the supply chain. The classic approach to inventory management has numerous inefficiencies. A company has to pull employees from their regular roles to manually count and record items. In some cases, the company may even have to pay overtime for processing or temporarily hire temporary workers. When the Internet of Things is used in inventory management, these problems are a thing of the past. By attaching IoT sensors to articles in the warehouse or in the store, a company can carry out an exact inventory without the need for manual operations. This optimizes accuracy and enables better management of goods, since it enables the current stock of individual articles to be checked. In addition, the data from the IoT system can be analyzed, which gives the company a good insight into the inventory forecast. This paper summarizes the advantages and applications of supply chain management using IoT. The paper covers the concepts of IT Enablers, Source, Make and Return in the supply chain.

Keywords-- IoT, chain management, SCM

© 2020 by Advance Scientific Research. This is an open-access article under the CC BY license (<http://creativecommons.org/licenses/by/4.0/>)
DOI: <http://dx.doi.org/10.31838/jcr.07.08.244>

INTRODUCTION

The individual businesses could not struggle as self-determining entities yet relatively as active broader members of supply chain that involve a numerous business networks as well as relationships [1] in latest management of business. Same ways, these chains of supply has been functioning in an environment of ever-changing & vulnerable to risks of myriad at the phases. An ever-changing environment landscape since of several aspects and the customers are insisting in the customisation in product wise; price and service level [3]. Products complication increases because of the high frequency in a lot of industries and due to the quick modifications in the technology and introduction of latest products in the market [4]. Several chains of supply would cover broad geographical regions and are under many international risks [2]. In addition, the outer environment is ever changing because of the economic (cost of energy, prices as well as raw materials' availability, rates of currency exchange), natural forces (bad weather conditions, tsunamis, earthquakes) & social (demanding customers, unrest). Companies required being extremely agile & constructing an elevated resilience level and capabilities of risk mitigation & structural flexibility that would allow speedy response to these issues for surviving in such a difficult environment. Holweg & Christopher (2011) explain structural flexibility as the supply chain ability for adapting the fundamental variations in the environment of trade. However, resilience & flexibility comes at extra cost in the extra resources form like extra capacity, inventory buffering & coordination cost which is at higher [5]. [3] Has been recapitulated the principles that could conduct managers of supply chain into what he calls the '4Rs': responsiveness, resilience reliability, & relationships. Firms would require having high visibility of entire supply chain, the required velocity for responding rapidly for the changes and effective collaboration along with customers or suppliers for balancing the needed resilience level as well as the flexibility and the cost of attaining it.

IT has been, & continues to be, a vital enabling impact for practical SCM [6]. It would play an important responsibility in supporting chains of supply would deal with all the reliably changing condition issues & a stack of risks at all the stages. IT has made a primary affect on the structure & nature chains of supply as of its internal consolidation capacity of a couple of frameworks and even more decisively external joining close by customers & suppliers. It was attained by communication enhancement transmitting & acquiring data, therefore engaging convincing fundamental initiative and chain of supply performance enhancement. IoT would take correspondences chain of supply to another stage: the credibility of human to things correspondence and self-administering coordination among 'things' while being taken care of in an office or being sent amidst diverse store organize components. Web of Things (IoT), one of the front line IT enhancements, is a latest IT distress that gives a move of perspective in various regions that consolidate SCM. IoT would give new stages chain of supply detectable quality, adaptability & agility to adjust to a couple SCM issues [7]. These latest capacities would offer immense open entryways for overseeing further effectively with SCM issues. The data created from splendid things, when capably accumulated, inspected similarly as changed into strong information, could present remarkable detectable quality into all the stock chain aspects, giving early internal and outside alarms of conditions that need some remediation. The missing element so far isn't the information accessibility but rather the developments to accumulate and process tremendous data and the leeway amidst arrangement of data and movement. Reacting to these sign in time could drive latest store organize levels efficiency. IoT would allow the diminishing time amidst getting the data & fundamental administration would enable chains of supply for reacting to assortments constantly allowing degrees of spryness and responsiveness never experienced [7]. IoT would enable remote organization of stock system assignments, better coordination

close by assistants and could give progressively exact information to logically amazing essential authority.

This review [8] has solicited essential IoT remembers for SCM including IoT definition, first IoT advancement parts required in quite a while execution in a stock system setting, and a couple of uses of SCM. This document would oversee IoT and its impact on SCM by a wide composing review. The present review would reveal that the examination overseeing explanatory models and trial investigates is limited. A bibliometric assessed composing examination has been presented as well. An degree composing has been requested by various characterization plans that incorporate method, industry part and concentrate moreover the primary creation arrange processes. Many researchers have focused on conceptualizing the IoT force. Likewise, many researchers have focused on the procedure of transport, the gathering & food supply chains. We have seen the regions of future SCM appraisal that could support utilization of IoT following the overview.

LITERATURE SURVEY

Bhagawati, Malleshappa & Ethirajan, Manavalan & Kandasamy, Jayakrishna & P., Venkumar. (2019)

In light of the writing study, a structure model with essential perspectives and execution factors are advanced to assess the manageability of a vehicle business undertaking. Significance of execution factors and their individuals from the family are examined through DEMATEL strategy. The final product shows that Internet of Things and surroundings-accommodating practices are the two major powerful execution factors in order to develop as a more prominent feasible undertaking to fulfill endeavor 4.0 prerequisites [9].

Pundir, Ashok & Devpriya, Jadhav & Chakraborty, Mrinmoy & Ganpathy, L. (2019)

This paper introduces the thought regarding significance of integral advances like IoT and Block chain innovation for complete digitization of production network. The business instance of bed leasing merchant is taken to feature the utilization of innovation coordination to improve proficiency of its production network and resource the executives [10].

Evtodieva T.E., Chernova D.V., Ivanova N.V., Wirth J. (2020) The Internet of Things

This article plans to reveal a significance of the instructive innovations within circle of coordination's. Be seen during 1970's as a data and data rate get an upper hand. Because innovation's advanced profoundly with these days intellectual frameworks change a worldview of business and Supply Chain. Main way toward deal with investigation of this issue be blend various inquires about perspectives and practice examination permitting a thorough survey of the real instructive innovations within SCM. Expose shows difficulties confronting SCM Industry, uncovered Internet of Things during SCM description, found IoT-based SCM obtain center element among client IoT with engineering IoT. Resources of commentary be of functional incentive meant for Internet of Things application within SCM [11].

Samuel Fosso Wamba, Macial M, Queiroz

The writing survey was performed considering a bibliometric viewpoint of blockchain-related productions. The survey bolsters the significance of this Special Issue by featuring the critical needs of this point in this legitimate diary. At last, we give future research bearings and a guide for the papers exhibited in this Special Issue [12].

Zehir S., Zehir M. (2020)

In the writing, the subject is generally talked about from specialized and innovative perspectives. In this section, the point is inspected in a thorough way including association and

business the executives viewpoints. The section will start with an extensive diagram of IoT. Key highlights, alternate points of view, advancements and difficulties about IoT will be portrayed. The following area, block chain based IoT as an answer for significant difficulties of IoT, will be clarified. The connection among IoT and block chain will be portrayed. Focal points of utilizing block chain for IoT, regions of use, boundaries and proposals will be displayed [13].

Sharfuddin Ahmed Khan & Amin Chaabane&FikriDweiri, 2020

This paper embraces a subjective survey philosophy to see whether existing SCPMS are in accordance with the current developing innovation patterns of overseeing SC and estimating SC execution and if not, what will be the attributes of future SCPMS. Results show especially that current SCPMSs are not sufficient to adapt to the unpredictability and the innovation progression saw in production network the board as a shrewd path for estimating present day SC execution is required. At long last, this investigation proposes reasonable store network execution estimation (SCPM) system to fill the distinguished research holes [14].

Wei Xu, Zhipeng Zhang, Hongxun Wang, Yang Yi, Yanpeng Zhang

During this exploration composite with interconnect system of nourishment provide through different nourishment textile moreover items have been assessed also this have been observed for nourishment bring systems to wrap nourishment materials moreover to protect biological system. In this paper a progressed savvy web of things (IoT) based Optimal Communal Network mathematical modeling system (OCNMM) has been set up to dislodge manual significance and confirmation in nourishment production network framework. In addition, we mean to use the shrewd IoT innovation toward assist framework designers to find issues and methodology for the convenient arrangements. Test along with arithmetical investigation represents that OCNMM have unmistakable results than manual intercession approaches which have been utilized practically speaking [15].

Silvio Luiz Alvim, Ottomar Oliveira

The motivation behind this paper is to show a writing audit about appropriation identified with the lean idea, and it expects to give a diagram of late thoughts, difficulties, and patterns to execute the lean dissemination. The examination is upheld by Scopus database articles distributed in English; it has been constrained to a period, from 2007 to 2017. As a rundown end, it is basic that the execution of a lean appropriation program considers the supply chain management (SCM) as a framework and doesn't have any significant bearing the lean practices to separated pieces of the chain [16].

Herve Legenvre, Michael Henke, Herbert Ruile

This article portrays how the IoT impacts the Purchasing and Supply Management (PSM) work. Our discoveries dependent on meetings and workshop with in excess of 200 senior European buying supervisors from huge partnerships recommend that PSM has chances to help the advancement of IoT arrangements inside firms which are required to work with dynamic and complex markets. Simultaneously, the IoT underpins the improvement of a progressively competent and productive PSM association. As a major aspect of this beginning time hypothesis building exertion, we diagram situations for the fate of the PSM work [17].

Zahra Seyedghorban, HosseinTahernejad, Royston Meriton & Gary Graham (2020)

We set out, in this examination, toward comprehend what comprises fundamental structure of its exploration, what subjects contain researched, what regions require additional consideration, how current writing may characterized with how control can push ahead. We useful blended strategy advance

utilizing both quantitative along with subjective procedures toward accomplish this. Bibliometric investigation of 331 commentaries through 12,709 references be first led pursued through subjective substance examination. Results point on speculative future research motivation highlighting five ways: information science-empowered SCM, inventory network dexterity, adapting fabricating through advanced assembling technique, Omni-station and Internet of Things, and asset based view and past [18].

WORK DETAILS

IoT technology

As in [19], a regular IoT orchestrate joins 4primarycrucial layers: (1) An identifying layer that would organize various kinds of 'things, for instance, RFID marks, actuators, sensors; (2) A layer of frameworks organization that would reinforce the details which move by wireless or wired framework; (3) A layer of organization which would arrange the organizations and applications by a middleware advancement; and (4) An interface layer for demonstrating the details to the end user& that licenses association nearby the system. Latest shows are particularly expected for IoT devices like Sigfox, NB-IoT, or Lora Wan. They all would be utilizing LPWAN (low-control wide-zone networks)for interfacing at a pace of low piece different contraptions close by use of low imperativeness similarly as cost. We will be providing few correspondence and data IoT shows [20] in Table 1.The remote sharp machines or embedded sensors generally has to forward little data sum at normal breaks & at times they should participate in remote territories without the standard remote or cell establishment and without a suitable power supply [20]. [21] Author portrayed five key IoT developments

(1) RFID (Radio-repeat recognizing verification): It would permit following, transmitting& perceiving the details. There are 5primary RFID classes of names [22]. The class 1 marks are simply uninvolved names close by the memory of create/read. Little assurances related functionality has been added to class 2 marks. Dynamic names (class 4) are moreover battery-controlled and could bestow nearby amount marks. Semi-uninvolved marks (class 3) are constrained by a battery and may fuse sensors. Finally, class 5 names could impel various names and are clearly identified with back-end frameworks.

(2) WSN (Wireless sensor frameworks): It is a framework made out of a ton of sensors for checking and following the various contraptions status, for instance, their advancements, temperature or zone. Sensors could be utilized for an enormous number of objectives like pressure, level, temperature, flow, noise, imaging, closeness, air defilement, and removing, infrared, moistness and tenacity and speed [23]. Moreover they could assist and exchange with RFID names [21].

Table 1. Representative list of IoT Platforms

IoT platform	Connectivity (more than internet)	Security	Event monitoring	Machin learning
Amazon Web Services (AWS)	x	x	x	x
Carriots	x	x	x	
Cisco IoT Cloud Connect	x	x	x	
GE Predix	x	x	x	x
IBM Watson	x	x	x	x

Microsoft Azure	x	x	x	x
Kaa	x	x	x	x
Oracle IoT	x	x	x	x
Salesforcel oT platform	x	x	x	
SAP Leonardo	x	x	x	x
Thingworx	x	x	x	x

IoT Applications in SCM processes

One structure to appreciate the store chains is the method driven point of view on the SC [28]. Be that as it may, the level of IoT impact on the diverse SC procedures has not recognized. This structure has commonly been seen in planning greatly since its capacity to interface the methods to presentation estimations and particularly that has been engagedin coordinating the framework driven creation organize related points of view on composing reviews [27]. IoT has brought various capacities for aiding SCM, like stock accuracy, cost-saving, as well as the thing following. SCOR structure is a well-known and such arrangement would separate the chain of supply procedures into Source, Plan, Deliver, Make, and Return as well as Enable (APICS 2015).Hence, it is our point in this review to see the activity of IoT on SCM by a proficient assessment of the composing relying upon which generation organize system is being affected. As the procedure of plan has been connected in the different SCOR processes, it our composing examination we would focus on various methods of SCOR. We would be starting close by the Enable procedure for explaining the diverse IoT development that would be relevant for application in various methodologies.

IT Enablers

Generally, many writers would accept the technologies facilitate for the IoT are typically arranged of 4primary layers:

- (i) The collection of data layer primarily utilizing RFID sensors & objects,
- (ii) A layer of transmission like mobile & fixed frameworks,
- (iii) Organization layer and
- (iv) Interface layer [19].

On occasion 3rd&4th layers were combined into one layer. Martinho, Ferreira, and Domingos [29] explained the collaborations features of specific trap of things to the extent following, identifying, region checking, following, certified time responsiveness similarly as progression. Lee, Bagheri, and Kao [33] have made CPS designing to make the structures. Cheng et al. [32] has given CPS (computerized considerable structures) for interconnecting the genuine and advanced worldwide with the guide of consolidating basic/virtual gear and theCM (cloud-chiefly based gathering) symbolized through its ridiculous flexibility, important resource pooling, agility, ubiquitous access, virtualisation, etc. [30]joined RFID marks for indoor thing watching near to GPS time for following the amount things outside to look at the items wherever at whatever point. Yan et al. [31]has enhanced the latest thought of Cloud of Things for empowering the benefits sharing &sharing amidst pass on chain partners. Theorin et al. [35] moved occasion driven data contraption plan for huge business four.0 to enable versatile gathering unit joining and records use. Few writers were stressed in explaining specially IT enabling impacts for the Industry 4.0 too as the thoughts of smart factories. Li [34]has initiated a technological smart factory structure in the industry of petrochemical.

Other authors have explained IoT enablers for specific SCM problems. Tao et al. [36] has designed an IoT-based structurefor supporting the cloud creating with collecting resource wise acumen and access. Kinnunen et al. [38] has discussed the IoT propels related to data acquirement in present day asset the

officials. Karakostas [39] suggested architecture of DNS adapted to IoT. Gnimpieba et al. [37]utilized unlike enablers of IT for setting a structure for a collaborative SCthat explaining storage of data & event of actual time processing along with the platform of cloud. ElKhodr, Shahrestani, & Cheung [43]raised governance and trust concerns. Singh& Gupta [40] considered the latest trends in transportation of intelligence .Haller, Karnouskos, and Schroth [42] identified 4primaryproblems: internet scalability, identification as well as the tending to of billions of 'matters', heterogeneity of 'things' and organization norms. Sund, Foss, and Bakas [41] gave the sensible product in the multi-reason payload structure, which wires developments for items conspicuous evidence, sensors for reputation checking, embedded basic leadership capacity and report networks. Overall, we saw that the standard IT engaging impacts are regardless RFID gadgets and sensors. Many makers considered the RFID packages in supply chains. For papers posted before 2010, the peruser can consider with evaluations by technique for Sarac, Absi, and Dazère-Pérés [45], Lim, Bahr, and Leung [46], Zhu,Mukhopadhyay, and Kurata [47]. At closing, Atzori, Iera, and Morabito [44] advised paying unique attention to assets performance in phrases of computation and power ability except classical scalability issues. Wamba [49]performed a study to assess the function of RFID objects as enablers for SC integration. In the International Journal of Production Research nine Downloaded by means of [UNIVERSITY OF ADELAIDE LIBRARIES] at 05:09 terrorist organization 2017 equal way, Zelbst et al. [50] considered the effect of RFID era on production and deliver chain performance. More specifically, Chang, Klabjan, and Vossen [48] proposed a singular method for RFID top of the line deployment in a SC network.

Source

Sourcing is the systems through the associations get hold of the materials and organizations. Close by the key choices is in-house or redistributing, selection of supplier and spend the officials. Ng et al. [51] have proposed a model to join data assembled from IoT into imperative foreseeing thing assortments. A chain of supply must be consider mindfully and the supplier inspirations and association ventures of progression. A triumphant generation organize approaches respective sourcing practices deliberately over the stock chain. Yu et al. [52] has investigated IoT influence on supplier decision. Decker et al. [53] have recognized various IoT advantages in regards to sourcing. While IoT ensures for giving the significant continuous detectable quality to the supplier, it incorporates some huge destructions. Decker et al. [53] improved an essential direct cost model for separating the impact of the cost of sensors and alerts on the unit purchase cost. They proposed the gathering of IoT advancements that would offer higher flexibility.

Make

A description that has circulated through the WEF(World Economic Forum) in 2012 has stated that 'manufacturing is

enormously crucial to the nations' prosperity, with above 70% of the earning variants of 128 countries described through the differences in product export manufactured data alone'. Every stage has a primary change in the paradigm that has been manufactured. Industry 1.0 has become the mechanical production introduction with the water and steam power support. Manufacturing firms have been executing the system of automation for decades. Though, often these systems have been arranged in a different levelled style in the data storage facilities. The improvement of amassing has been secluded into 4 phases called as industry 1.0 to 4.0 really. Industry 2.0 was huge scale fabricating because of the work division with the electrical essentialness support. Industry 3.0 has brought IT, control systems similarly as the electronics to the shop floor to additional age that was robotized, and now Industry 4.0 close by the assistance of IoT has been capable of a momentous perspective change that would be having a noteworthy repercussions on collecting and its SC. Security challenges being the primary cause referred to for these legacy configuration. Particularly, PLC and PC relied controllers and the officials systems, have been heavily disconnected from operational structures and IT [54]. Be that as it may, limit availability of data collection and development assessment (for instance telemetry, controllers, sensors, assessment programming, disseminated figuring &Big Data) are giving remarkable potential outcomes to increasingly clever amassing. An examination on headways in an industry 4.0 condition could be found in [55]. The territory that have been relayed to the make method that could be improved by IoT applications include: related store organize, fabricating plant detectable quality, quality past the handling plant, age masterminding and arranging, proactive upkeep, supportability and extension to unequivocal applications. Table 5 would abridge the composing related to these locations.

Deliver

The most important logistics tasks are the function of delivery. It includes the planning and flow control & goods and services storage (e.g. [56]). Delivery in the SC has been concerned along with warehousing, inventory management, order& transportation. We would be listing the primary IoT impacts on the SC processes of delivery, the technology included here and their literature sources. Most fetching domain of research is in QCL (Quality Controlled Logistics). Various examinations include transportation, stock organization and warehousing independently. There exists an essential for extra asks going to occur in the affection demand the board and the interface among diverse parties in the store arrange. QCL would allow dynamic and persistent quality control of things as they travel through the chain of supply. It has been considered regarding how IoT could aid in sharing the details to permit to synchronise amidst conveyance& production. Sund, Bakas& Foss, [45] examined IoT adoption for intermodal shipping and its prospective to facilitate the sharing information among the different modes.

Table 2. Literature summary for main areas of Make processes.

Factory visibility	
Visibility and traceability framework	Wang, Zhang, and Zang (2016)
Ubiquitous manufacturing	Chen and Tsai (2017)
Connected supply chain	
Collaboration mechanisms	Schuh et al. (2014)
Management of innovative production networks	Veza, Mladineo, and Gjeldum (2015)
Highly modular multi-vendor production lines	Weyer et al. (2015)
Smart design and production control	Zawadzki and Żywicki (2016)
Production planning and scheduling	
Systematic design of the virtual factory	Choi, Kim, and Noh (2015)

IoT-based production performance measurement system	Hwang et al. (2016)
A real-time production performance analysis	Zhang et al. (2014, 2016)
Supply chain performance measurement approach	Dweekat, Hwang, and Park (2017)
Real-time scheduling	Ivanov et al. (2016)
Industry 4.0 elements and the lean approach	Kolberg and Zühlke (2015)
Predictive manufacturing systems	Lee et al. (2013)
Intelligent products for decentralised monitoring and control	Meyer, Wortmann, and Szirbik (2011)
Big data analytics for RFID logistics data	Zhong et al. (2015)
Smart city production system and supply chain design	Kumar et al. (2016)
Proactive maintenance	
Autonomous maintenance	Jasiulewicz-Kaczmarek, Saniuk, and Nowicki (2017)
IoT for prognostics and systems health management	
Predictive maintenance using data mining and smart algorithms	Kwon et al. (2016)
Remote monitoring and diagnosis of machines in real time	Chukwuekwe et al. (2016)
Computing and visualisation technologies in maintenance	Alexandru et al. (2015)
Application of data-driven analytics to maintenance	Roy et al. (2016)
Platform for real-time and automatic maintenance cloud orders	O'Donovan et al. (2015)
RFID technology to improve pipe inspection	Yamato, Hiroki, and Fukumoto (2016)
RFID value in the maintenance of aircraft	El Ghazali, Lefebvre, and Lefebvre (2013)
Maintenance organisations in the context of industry 4.0	Ngai et al. (2014)
IoT impact on product-service systems	Bokrantz et al. (2017)
Predictive maintenance in accordance with industry 4.0	Rymaszewska, Helo, and Gunasekaran (2017)
Maintenance in digitalised manufacturing	Spendla et al. (2017), Bokrantz et al. (2017)
Quality beyond the factory	
Smart objects and quality management functions	Putnik et al. (2015)
Zero defects by applying automatic virtual metrology	Cheng et al. (2016)
Challenges of Industry 4.0 for quality management	Foidl and Felderer (2016)
Quality management in product recovery using IoT	Ondemir and Gupta (2014)
Information management for supply chain quality management	Xu (2011)
Sustainability	
Opportunities for sustainable manufacturing in Industry 4.0	Stock and Seliger (2016)
IoT-enabled system in green supply chain	Chen (2015)
Applications	
Customisation of mass-produced parts and Industry 4.0	Gaub (2016)
RFID system for the manufacturing and assembly of crankshafts	Velandia et al. (2016)
Smart factory in the petrochemical industry	Li (2016)

Qiu et al. [57] might record on the capability impact of IoT on the deliver chain selections and models underneath the shipping feature. The loss of compatibility amidst deliver chain partners' IoT structures ought to block large amount of information &

bring about a misplaced opportunity to use it for farsighted showing and essential initiative. They fight that IoT enables the virtualisation of supply chains.

Table 3. IoT impact on supply chain delivery process

Delivery function	IoT impact	IoT technology	Source
Warehousing	Enabler of Joint Ordering Time savings in the order of 81 to 99%	Smart things RFID tags	Lou et al. (2011), Chen, Cheng, and Huang (2013a), Chen et al. (2013b), Choy, Ho, and Lee (2017)
	More than 1000% savings in processing times	RFID Tags and Temperature sensors	Yan et al. (2014)
	Collaborative warehousing	Smart things and multi-agent systems	Reaidy, Gunasekaran, and Spalanzani (2015)
	Warehouse and yard management	Smart things	Tadejko (2015), Alyahya, Wang, and Bennett (2016)
	Safety and security	Smart things and multi-agents	Trab et al. (2015)
Order management	Information sharing	EPCglobal	Bowman et al. (2009) Qiu et al. (2015)
Inventory Management	Enabler of VMI through real time visibility	Smart things	Lou et al. (2011)

	Inventory shrinkage	RFID tags	Dai and Tseng (2012), Fan et al. (2014, 2015)
	Inventory misplacement	RFID tags	Fan et al. (2015), Mathaba et al. (2017)
	Shelf replenishment	RFID tags	Condea, Thiesse, and Fleisch (2012), Metzger et al. (2013)
	Inventory accuracy and out-of-stocks	RFID tags	Goyal et al. (2016), Cui et al. (2017), Qu et al. (2017)
Transportation	Positive benefits to shipper, receiver and customer, with higher benefits going to shipper	Wireless networks	Decker et al. (2008)
	Autonomous decision-making	Sensor Networks	Jedermann and Lang (2008)
	Product condition	Sensor-enabled RFID tags	Bowman et al. (2009)
	Quality monitoring, real-time responsiveness and price optimisation	Sensor Networks	Ferreira, Martinho, and Domingos (2010)
	Visibility, theft reduction	Smart items, multiagent systems	Hribernik et al. (2010), Qu et al. (2017)
	Real-time visibility and joint shipping	Smart things	Lou et al. (2011)
	Intermodal shipping	Smart containers	Sund, Foss, and Bakas (2011), Harris, Wang, and Wang (2015)
	Rerouting based on quality level	Sensors, information fusion and cloud computing	Pang et al. (2015)
	Accurate and timely delivery	Sensor-enabled RFID networks	Xu, Yang, and Yang (2013), Kong et al. (2016), Yao (2017)
	More than 300% savings in scanning and recording times	RFID tags and smartphones	Yan et al. (2014)
	Fleet management, dynamic route Optimisation	Smart things	Tadejko (2015), Haass et al. (2015)
	Quality control	Time-Temperature Indicator wireless Sensor	Giannakourou and Taoukis (2003), Dada and Thiesse (2008), Shih and Wang (2016)
	Quality-controlled logistics	Smart packaging	Bogataj, Marija, and Domen (2017), Haass et al. (2015), Heising, Claassen, and Dekker (2017)

Table 4. IoT impact on supply chain delivery decisions and models

IoT Impact	Facilities			Production, inventory & order management				Transportation		
	Role	Location	Capacity	Production	Frequency	Safety stock	Availability	Network design	Mode selection	Routing and scheduling
Condition							x			x
Tracking	x	x				x	x			x
Costing					x	x	x			x
Pricing		x			x	x	x			
Dynamic Optimisation				x						x

Return

Long ago the IoT emergence, Thierry et al. [58] has recommended putting sensors in products for recording the information at the time of their life cycles for making the logistics decisions. Though, the plan has not been promoted at that period

as of the limitations & technology of cost. Along with the RFID introduction in SCM, examiners have initiated viewing at its application capacity in reverse logistics. The recommendation by Zhiduan [59] was constructing a data sharing stage for electronic waste recuperation stock framework through electronic thing

code. Nativi and Lee [62] study a producer and 2 providers, one of whom is a material recycler, SCM artíñez-Sala et al. [61] has proposed an answer that would seek after a returnable natural structure to bundle, accumulating, transport, and things show up over the entire stock chain. Kiritsis [60] has begun the credibility of able things and their massive movement in thing lifecycle the board. Kiritsis [60] demonstrated a shut circle PLM using the brilliant thing thought. The essayist has united exceptional thing following PEID data, PLM professional (for example versatile peruser) and PLM framework. They use age and find that using RFID expands ordinary central focuses and returns. Gu and Liu [63] glanced IoT application in the modify joint efforts data management.

The suggested model would make utilization of lifecycle data, which has been watched and collected using improvement of IoT. Xing et al. [65] has given a course of action of an e-switch coordinated efforts structure. Paksoy et al. [64] has prescribed a shut float model of store orchestrate fulfilling the business need and mix focus using both new and remanufactured things. IoT

advancement is used for keeping the unwavering quality of thing lifecycle. Fang et al. [66] has prescribed a joined 3 phase model ward upon IoT advancement for the securing streamlining, thing recuperation, regarding, creation and technique for return acquisition. The prescribed structure would beat the challenges of applying a Kanban framework in this setting considering the manner in which that an enormous number of assortment focuses and land distances. Thürer et al. [67] has proposed the structure of an IoT-driven Kanban framework for assortment of strong waste.

Special supply chains

It would be covering dealing literature with submissions in particular regions in this segment. Initially, we would overview 3researches of regular nature & then we will summarise, in Table 8, the literature that has focused on particular food supply chain regions. Specifically, various documents that have appeared in recent times handling with the application of IoT in the supply chain of food.

Table 5. Role of IoT in supply chain management

Process	Role of IoT	Impact	References
Source	Link with sub-tier vendors	More visibility in supply chain, improve quality and reduce lead time	Verdouw, Beulens, and van der Vorst (2013)
	Real-time progress and inspection data from vendor	Better quality at lower cost	Bowman et al. (2009)
	Supply chain data collection	Strategic planning for suppliers selection and product assortment and differentiation	Ng et al. (2015), Yu et al. (2015)
Make	Visibility on more parts and raw materials	Reduce lead time and costs	Wang, Zhang, and Zang (2016)
	Combine product and after sales service	Increase revenue	Rymaszewska, Helo, and Gunasekaran (2017)
	Real-time quality and maintenance data from customer	Improve product design and time to market	Putnik et al. (2015) Ondemir and Gupta (2014)
Deliver	Remote preventative maintenance	Increase product life and customer satisfaction	Chukwueke et al. (2016)
	Inventory tracking, information sharing and joint ordering	Significant time savings and real-time visibility; efficient use of space and resources; collaborative warehousing; timely delivery, increase inventory accuracy and reduce shrinkage and misplacement	Bowman et al. (2009), Lou et al. (2011), Chen, Cheng, and Huang (2013a), Chen et al. (2013b), Yan et al. (2014), Reaidy, Gunasekaran, and Spalanzani (2015), Qiu et al. (2015), Choy, Ho, and Lee (2017)
	Autonomous decision making	Saves time, space and money	Jedermann and Lang (2008), Hribernik et al. (2010), Dai and Tseng (2012), Xu, Yang, and Yang (2013), Condea, Thiesse, and Fleisch (2012), Metzger et al. (2013), Fan et al. (2014, 2015), Haass et al. (2015), Tadejko (2015), Goyal et al. (2016), Kong et al. (2016), Mathaba et al. (2017), Cui et al. (2017), Qu et al. (2017), Yao (2017)
	Quality monitoring and quality-controlled logistics	Improve quality standards and reduce waste	Dada and Thiesse (2008), Bowman et al. (2009), Ferreira, Martinho, and Domingos (2010), Sund,

			Foss, and Bakas (2011), Giannakourou and Taoukis (2003), Harris, Wang, and Wang (2015), Pang et al. (2015), Shih and Wang (2016)
Return	Enhances reverse	Reduce costs	Pang et al. (2015), Shih and Wang (2016)
	Logistics	Reduce lead time	Gu and Liu (2013), Kiritsis (2011)
	More traceability	Reduce costs	Xing et al. (2011)
	Capturing product data while in use	Increase customer satisfaction	Parry et al. (2016)

Sundmaeker et al. [68] has considered the predicted food Internet and farm in the year 2020. This could also support consumers for making the decision that has been informed when choosing particular production. Kaloyilos et al. [70] discussed how management of information in the agri-food sector would take position in an extremely heterogeneous actors group as well as the services, depending on the EU Smart Agri-Food project. Noletto et al. [69] considered on the Brazilian food delivery chains gift kingdom of technology & their receptivity to the Intelligent Packaging and IoT of adoption technologies and cited down that fee as well as the lack of know-how of these technology is the greatest boundaries.

CONCLUSION

The Internet of Things makes the supply chain management of transport and logistics companies much smarter. Most of the time, of course, is about becoming faster and more efficient. The goal is to achieve more customer satisfaction and to be ahead of the competition. And of course to save costs. With real-time monitoring, for example, more forklifts or pallet trucks can be made available if required. Or they can be coordinated in another way. This prevents traffic jams in the warehouse. Processes are shortened and delivery is faster. Certainly, a lot will happen to all companies in the industry. But not only supply management is being made more efficient. As is often the case with the Internet of Things, a side effect could benefit the environment through energy efficiency, for example. Because even more efficient transport routes enable the logistics sector to reduce the large carbon footprint.

REFERENCES

- Lambert, D. M., and M. C. Cooper. 2000. "Issues in Supply Chain Management." *Industrial Marketing Management* 29 (1): 65-83.
- Butner, K. 2010. "The Smarter Supply Chain of the Future." *Strategy & Leadership* 38 (1): 22-31.
- Christopher, M. 2016. *Logistics & Supply Chain Management*. Harlow: Pearson. www.pearson.com.
- Simchi-Levi, D., P. Kaminsky, and E. S. Levi. 2003. *Designing and Managing the Supply Chain: Concepts, Strategies, and Case Studies*. New York: McGraw-Hill.
- Christopher, M., and M. Holweg. 2011. "Supply Chain 2.0: Managing Supply Chains in the Era of Turbulence." *International Journal of Physical Distribution & Logistics Management* 41 (1): 63-82.
- Ross, D. F. 2016. *Introduction to Supply Chain Management Technologies*. Boca Raton, FL: St Lucie Press.
- Ellis, S., H. D. Morris, and J. Santagate. 2015. "IoT-Enabled Analytic Applications Revolutionize Supply Chain Planning and Execution." *International Data Corporation (IDC) White Paper*. www.idc.com.
- Mohamed Ben-Daya, Elkafi Hassini and Zied Bahroun 2017. "Internet of things and supply chain management: a literature review." *International Journal of Production Research*.

- Bhagawati, Malleshappa & Ethirajan, Manavalan & Kandasamy, Jayakrishna & P., Venkumar. (2019). Identifying Key Success Factors of Sustainability in Supply Chain Management for Industry 4.0 Using DEMATEL Method: ICIMA 2018.
- Pundir, Ashok & Devpriya, Jadhav & Chakraborty, Mrinmoy & Ganpathy, L. (2019). Technology Integration for Improved Performance: A Case Study in Digitization of Supply Chain with Integration of Internet of Things and Blockchain Technology.
- Evtodjeva T.E., Chernova D.V., Ivanova N.V., Wirth J. (2020) The Internet of Things: Possibilities of Application in Intelligent Supply Chain Management. In: Ashmarina S., Mesquita A., Vochozka M. (eds) *Digital Transformation of the Economy: Challenges, Trends and New Opportunities*. Advances in Intelligent Systems and Computing, vol 908. Springer, Cham.
- Samuel Fosso Wamba, Macial M, Queiroz, "Blockchain in the operations and supply chain management: Benefits, challenges and future research opportunities", *International journal of information management*, January, 2020.
- Zehir S., Zehir M. (2020) Internet of Things in Blockchain Ecosystem from Organizational and Business Management Perspectives. In: Hacıoglu U. (eds) *Digital Business Strategies in Blockchain Ecosystems*. Contributions to Management Science. Springer, Cham.
- Sharfuddin Ahmed Khan & Amin Chaabane & Fikri Dweiri, 2020. "Supply chain performance measurement systems: a qualitative review and proposed conceptual framework," *International Journal of Industrial and Systems Engineering*, Inderscience Enterprises Ltd, vol. 34(1), pages 43-64.
- Wei Xu, Zhipeng Zhang, Hongxun Wang, Yang Yi, Yanpeng Zhang, "Optimization of monitoring network system for Eco safety on Internet of Things platform and environmental food supply chain", *Computer Communications*, Volume 151, February 2020, Pages 320-330.
- Silvio Luiz Alvim, Ottomar Oliveira, "Lean Supply Chain Management: A Lean Approach Applied to Distribution - A Literature Review of the Concepts, Challenges and Trends", *Journal of LEAN Systems*, Vol 5, No.1, 2020.
- Herve Legenvre, Michael Henke, Herbert Ruile, "Making sense of the impact of the internet of things on Purchasing and Supply Management: A tension perspective", *Journal of Purchasing and Supply Management*, January 2020.
- Zahra Seyedghorban, Hossein Tahernejad, Royston Meriton & Gary Graham (2020) Supply chain digitalization: past, present and future, *Production Planning & Control*, 31:2-3, 96-114.
- Xu, L. D., W. He, and S. Li. 2014. "Internet of Things in Industries: A Survey." *IEEE Transactions on Industrial Informatics* 10 (4): 2233-2243.
- Postscapes. 2017. "IoT Standards and Protocols." Accessed September 28, 2017. <https://www.postscapes.com/internet-of-things-protocols/>

21. Lee, I., and K. Lee. 2015. "The Internet of Things (IoT): Applications, Investments, and Challenges for Enterprises." *Business Horizons* 58 (4): 431–440.
22. López, T. S., D. C. Ranasinghe, B. Patkai, and D. McFarlane. 2011. "Taxonomy, Technology and Applications of Smart Objects." *Information Systems Frontiers* 13 (2): 281–300.
23. Rayes, A., and S. Salam. 2016. "The Things in IoT: Sensors and Actuators." In *Internet of Things From Hype to Reality*. Cham: Springer.
24. Musa, A., and A. A. A. Dabo. 2016. "A Review of RFID in Supply Chain Management: 2000–2015." *Global Journal of Flexible Systems Management* 17 (2): 189–228.
25. Liao, Y., F. Des champs, E. D. F. R. Loures, and L. F. P. Ramos. 2017. "Past, Present and Future of Industry 4.0 - a Systematic Literature Review and Research Agenda Proposal." *International Journal of Production Research* 55 (12): 3609–3629.
26. Iu, F., C. W. Tan, E. T. K. Lim, and B. Choi. 2017. "Traversing Knowledge Networks: An Algorithmic Historiography of Extant Literature on the Internet of Things (IoT)." *Journal of Management Analytics* 4 (1): 3–34.
27. Naskar, S. P., Basu, and A. K. Sen. 2017. "A Literature Review of the Emerging Field of IoT Using RFID and Its Applications in Supply Chain Management." In *The Internet of Things in the Modern Business Environment Advances in E-Business Research*, 1–27. Hershey, PA: IGI Global.
28. Chopra, S., and P. Meindl. 2013. *Supply Chain Management: Strategy, Planning, and Operation*. Chapter 1, 5th ed. Harlow: Pearson. www.pearson.com.
29. Ferreira, P., R. Martinho, and D. Domingos. 2010. "IoT-Aware Business Processes for Logistics: Limitations of Current Approaches." In *INForum 2010 – II Simposio de Informatica, Braga*; 2010, September 9–10, edited by L. S. Barbosa and M. P. Correia, 611–622.
30. Yuvaraj, S. and M. Sangeetha. 2016. "Smart Supply Chain Management Using Internet of Things (IoT) and Low Power Wireless Communication Systems." 2016 International Conference on Wireless Communications, Signal Processing and Networking (WiSPNET), Chennai, India.
31. Yan, J., S. Xin, Q. Liu, W. Xu, L. Yang, L. Fan, B. Chen, and Q. Wang. 2014. "Intelligent Supply Chain Integration and Management Based on Cloud of Things." *International Journal of Distributed Sensor Networks* 10 (3): 624839.
32. Cheng, F. T., H. Tieng, H. C. Yang, M. H. Hung, Y. C. Lin, C. F. Wei, and Z. Y. Shieh. 2016. "Industry 4.1 for Wheel Machining Automation." *IEEE Robotics and Automation Letters* 1 (1): 332–339.
33. Lee, J., B. Bagheri, and H. A. Kao. 2015. "A Cyber-Physical Systems Architecture for Industry 4.0-Based Manufacturing Systems." *Manufacturing Letters* 3: 18–23.
34. Li, D. 2016. "Perspective for Smart Factory in Petrochemical Industry." *Computers & Chemical Engineering* 91: 136–148.
35. [35]
36. Theorin, A., K. Bengtsson, J. Provost, M. Lieder, C. Johnsson, T. Lundholm, and B. Lennartson. 2015. "An Event-Driven Manufacturing Information System Architecture." *IFAC-PapersOnLine* 48 (3): 547–554.
37. Tao, F., Z. Ying, L. D. Xu, and L. Zhang. 2014. "IoT-Based Intelligent Perception and Access of Manufacturing Resource toward Cloud Manufacturing." *IEEE Transactions on Industrial Informatics* 10 (2): 1547–1557.
38. Gnimpieba, Z. D. R., A. Nait-Sidi-Moh, D. Durand, and J. Fortin. 2015. "Using Internet of Things Technologies for a Collaborative Supply Chain: Application to Tracking of Pallets and Containers." *Procedia Computer Science* 56: 550–557.
39. Kinnunen, S. K., S. Marttonen-Arola, A. Ylä-Kujala, T. Kärri, T. Ahonen, P. Valkokari, and D. Baglee. 2016. "Decision Making Situations Define Data Requirements in Fleet Asset Management." In *Proceedings of the 10th World Congress on Engineering Asset Management (WCEAM 2015) Lecture Notes in Mechanical Engineering*, Tampere, Finland, 357–364.
40. Karakostas, B. 2013. "A DNS Architecture for the Internet of Things: A Case Study in Transport Logistics." *Procedia Computer Science* 19: 594–601.
41. Singh, B., and A. Gupta. 2015. "Recent Trends in Intelligent Transportation Systems: A Review." *Journal of Transport Literature* 9 (2): 30–34.
42. Sund, A. B., T. Foss, and O. Bakas. 2011. "Intelligent Goods in the Intermodal Freight System." *European Transport Conference 2011*, Glasgow, Scotland.
43. Haller, S., S. Karnouskos, and C. Schroth. 2009. "The Internet of Things in an Enterprise Context." In *Lecture Notes in Computer Science Future Internet – FIS 2008*, Vol. 5468, 14–28. Berlin, Germany.
44. El Khodr, M., S. Shahrestani, and H. Cheung. 2013. "The Internet of Things: Vision and Challenges." In *TENCON Spring Conference, 2013 IEEE*, April 2013. Sydney, Australia, 218–222.
45. Atzori, L., A. Iera, and G. Morabito. 2010. "The Internet of Things: A Survey." *Computer Networks* 54 (15): 2787–2805.
46. Sarac, A., N. Absi, and S. Dauzère-Pérés. 2010. "A Literature Review on the Impact of RFID Technologies on Supply Chain Management." *International Journal of Production Economics* 128 (1): 77–95.
47. Lim, M. K., W. Bahr, and S. C. H. Leung. 2013. "RFID in the Warehouse: A Literature Analysis (1995–2010) of Its Applications, Benefits, Challenges and Future Trends." *International Journal of Production Economics* 145 (1): 409–430.
48. Zhu, X., S. K. Mukhopadhyay, and H. Kurata. 2012. "A Review of RFID Technology and Its Managerial Applications in Different Industries." *Journal of Engineering and Technology Management* 29 (1): 152–167.
49. Chang, S., D. Klabjan, and T. Vossen. 2010. "Optimal Radio Frequency Identification Deployment in a Supply Chain Network." *International Journal of Production Economics* 125 (1): 71–83.
50. Wamba, S. F. 2012. "Achieving Supply Chain Integration Using RFID Technology." *Business Process Management Journal* 18 (1): 58–81.
51. [Zelbst, P. J., K. W. Green, V. E. Sower, and P. M. Reyes. 2012. "Impact of RFID on Manufacturing Effectiveness and Efficiency." *International Journal of Operations & Production Management* 32 (3): 329–350.
52. Ng, I., K. Scharf, G. Pogrebna, and R. Maull. 2015. "Contextual Variety, Internet-of-Things and the Choice of Tailoring over Platform: Mass Customisation Strategy in Supply Chain Management." *International Journal of Production Economics* 159: 76–87.
53. Yu, J., N. Subramanian, K. Ning, and D. Edwards. 2015. "Product Delivery Service Provider Selection and Customer Satisfaction in the Era of Internet of Things: A Chinese E-Retailers' Perspective." *International Journal of Production Economics* 159: 104–116.
54. Decker, C., M. Berchtold, L. W. F. Chaves, M. Beigl, D. Roehr, T. Riedel, M. Beuster, T. Herzog, and D. Herzig. 2008. "Cost-Benefit Model for Smart Items in the Supply Chain." *The Internet of Things Lecture Notes in Computer Science* 4952: 155–172.
55. Lopez Research LLC. 2014. *Building Smarter Manufacturing with the Internet of Things (IoT): Part 2 of the IoT Series*. San Francisco, CA: Lopez Research LLC. www.lopezresearch.com.
56. [55] Lu, Y. 2017. "Industry 4.0: A Survey on Technologies, Applications and Open Research Issues." *Journal of Industrial Information Integration* 6: 1–10.
57. Lummus, R. R., D. W. Krumwiede, and R. J. Vokurka. 2001. "The Relationship of Logistics to Supply Chain Management:

- Developing a Common Industry Definition." *Industrial Management & Data Systems* 101 (8): 426–432.
58. Qiu, X., H. Luo, G. Xu, R. Zhong, and G. Q. Huang. 2015. "Physical Assets and Service Sharing for IoT-Enabled Supply Hub in Industrial Park (SHIP)." *International Journal of Production Economics* 159: 4–15.
 59. Thierry, M., M. Salomon, J. V. Nunen, and L. V. Wassenhove. 1995. "Strategic Issues in Product Recovery Management." *California Management Review* 37 (2): 114–136.
 60. Zhiduan, X. 2005. "Research on the Flexibility in Logistic Systems." *Chinese Journal of Management* 4: 441–445.
 61. Kiritsis, D. 2011. "Closed-Loop PLM for Intelligent Products in the Era of the Internet of Things." *Computer-Aided Design* 43 (5): 479–501.
 62. Martínez-Sala, A. S., E. Egea-López, F. García-Sánchez, and J. García-Haro. 2009. "Tracking of Returnable Packaging and Transport Units with Active RFID in the Grocery Supply Chain." *Computers in Industry* 60 (3): 161–171.
 63. Nativi, J. J., and S. Lee. 2012. "Impact of RFID Information-Sharing Strategies on a Decentralized Supply Chain with Reverse Logistics Operations." *International Journal of Production Economics* 136 (2): 366–377.
 64. Gu, Y., and Q. Liu. 2013. "Research on the Application of the Internet of Things in Reverse Logistics Information Management." *Journal of Industrial Engineering and Management* 6 (4): 963–973.
 65. Paksoy, T., I. Karaoglan, H. Gökçen, P. Pardalos, and B. Torgul. 2016. "An Experimental Research on Closed Loop Supply Chain Management with Internet of Things." *Journal of Economics Bibliography* 3 (1S): 1–20.
 66. Xing, B., W. J. Gao, K. Battle, F. V. Nelwamondo, and T. Marwala. 2011. "E-RL: The Internet of Things Supported Reverse Logistics for Remanufacture-to-Order." *Proceedings of the Fifth International Conference on Advanced Engineering Computing and Applications in Sciences, Lisbon, Portugal*.
 67. Fang, C., X. Liu, P. M. Pardalos, and J. Pei. 2016. "Optimization for a Three-Stage Production System in the Internet of Things: Procurement, Production and Product Recovery, and Acquisition." *The International Journal of Advanced Manufacturing Technology* 83 (5–8): 689–710.
 68. Thüerer, M., Y. H. Pan, T. Qu, H. Luo, C. D. Li, and G. Q. Huang. 2016. "Internet of Things (IoT) Driven Kanban System for Reverse Logistics: Solid Waste Collection." *Journal of Intelligent Manufacturing* 1–10. doi:10.1007/s10845-016-1278-y.
 69. A. Sundmaecker, H., C. Verdouw, S. Wolfert, and L. P. Freire. 2016. "Internet of Food and Farm 2020." In *Digitising the Industry-Internet of Things Connecting Physical, Digital and Virtual Worlds*, 129–151. Gistrup/Delft: River Publishers.
 70. Noletto, A. P. R., S. A. Loureiro, R. B. Castro, and O. F. L. Júnior. 2017. "Intelligent Packaging and the Internet of Things in Brazilian Food Supply Chains: The Current State and Challenges." In *Dynamics in Logistics. Lecture Notes in Logistics*, edited by M. Freitag, H. Kotzab, and J. Pannek, 173–183. Cham: Springer.
 71. Kaloxylos, A., J. Wolfert, T. Verwaart, C. M. Terol, C. Brewster, R. Robbmond, and H. Sundmaker. 2013. "The Use of Future Internet Technologies in the Agriculture and Food Sectors: Integrating the Supply Chain." *Procedia Technology* 8: 51–60.