

**AN ANALYTICAL STUDY OF USAGE OF INFORMATION
RESOURCES BY LIBRARY USERS AT MAULANA AZAD
RESEARCH CENTRE'S LIBRARY, AURANGABAD**

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ABSTRACT

This paper presents the survey of the use of information resources by the library users of the Maulana Azad Research Centre's Library Aurangabad. A questionnaire method is used to find the habit of reading of the user's and the awareness of library services, library sections and library resources and also paper examines the satisfaction level of user about the services provided by the library.

Further an attempt has also been made to high-light the findings of the study and a few suggestions have been given based on the analysis of the data.

Keyword's :- Information Resources, Maulana Azad Research Centre's Library, Aurangabad.

Introduction :-

"Library" This is the most important information resources to teaching, learning and research activity in any institute or any research centres in this context, the librarian plays a vital role in education the users of libraries to know about various information sources and more specifically where and how to research desired information. In view of this the information seeking pattern of users of library are likely to change. The present study was undertaken with an objective to ascertain how information resources being used in Maulana Azad Research Centre's (MARC'S) library, Aurangabad. No institute can claim to promote the library without the provision of adequate and well balanced collection of books and periodicals related to the user's needs.

Maulana Abul Kalam Azad Research Centre :-

Aurangabad is one of the fastest growing city in India interms of population and in industries, Aurangabad city has almost everything - industrial estates, a university, a college for arts, science, commerce, law, medicine, engineering, Architecture etc. But so for it did not have an exclusive centre for research on the issues related to literature, journalism, liberal education, role of Hindu & Muslims in freedom movement, national integration, for such purpose, the municipal corporation of Aurangabad has taken initiative and constructed a magnificent building spreading over 5 acres of land. Now it is being equipped as a centre of excellence in research.

This centre's main objective is to work as a platform for carrying forward the vision and missions of Maulana Abul Kalam Azad towards making a socially and economical

stronger India. And to work as a recognized research centre of the Dr Babasaheb Ambedkar Marathwada University, Aurangabad and other universities and research institutions in India. And to create and sustain an interest among students and teachers in high quality research and another function of research centre is organization of programmes for advancement of culture, education and social awakening etc.

Maulana Abul Kalam Azad Research Centre's Library :-

The Maulana Azad Research Centre's Library was initially started in the Maulana Abul Kalam Azad Research centre with a meagre collection in 7th October 2006. The Municipal corporation took initiatives to build a spacious and beautiful modular library building former Mayer of Aurangabad 'Kishan Chand Tanwani' Inaugurates such a great learning centre. However at present this library have the fuel space for students room's of library are full with the air and light and surrounded by the lush green lawns and pollution free environment has grown into one of the best library of a region for scholars and students.

This library have their different section's their reading room's, study room's and reference section managed by Director Dr Hameed Khan and two assistant librarian Mr Sayed Khaled Fareedodin and Mr Muzuffar Sk and two library attendant Sidiqui Anjum and Zaker Ali.

Today library has collection of 16,000 books, bound volume of journals, manuscripts of Maulana Abul Kalam Azad and their speeches and letters and their literary work They have the collection of the literature in Urdu, Hindi, Marathi, English Languages, Islamic literature and many more.

Need of the Study :-

The present study focuses on the information seeking behaviour of the visitors of the M.A.R.C.'s library Aurangabad in which an attempt has been made to know the true situation, facilities, resources and services of MARC's library and its utilization by the library users or by the research Scholar's and also find out how much library satisfies the need of the library users.

Objectives of the present study:-

The present library survey has following specific objectives.

1. To find out the information needs of the library user's or research scholars.
2. To ascertain the resources of information used by them.
3. To determine the available library and information services satisfy their information needs.

Methodology :-

For Present study to collect the relevant or useful data the questionnaire method was applied. A list of questions was formulated and distributed to the MARC's library, Aurangabad. The population of the sample is only the library user's like students, teachers and general reader's beside these the students those engage in studies and used the study room a they're not included in the study.

Scope and Limitations :-

The Scope of the present study is confined to only those, visitors who use the library services and collections. The study population limited to 40 library user's which consist of students, research scholars and general readers and teachers.

Analysis and interpretation of the Data :-

Table No. 1
Age wise Distribution of Respondents.

Age in Year	No. of Library User's	% of Respondents
11-20	5	12.5%
21-30	10	25.0%
31-40	19	47.5%
41-50	3	7.5%
51-60	3	7.5%
Total	40	100%

Table no. 1 Shows the age wise distribution of the library users. Table shows majority of respondent i.e. 47.5 belongs to age groups of 31-40 years followed by 25% respondents ie. 11-20 and 41-50 years and 51-60 years have 12.5% only 7.5 of the library visitors

Figure No. 1

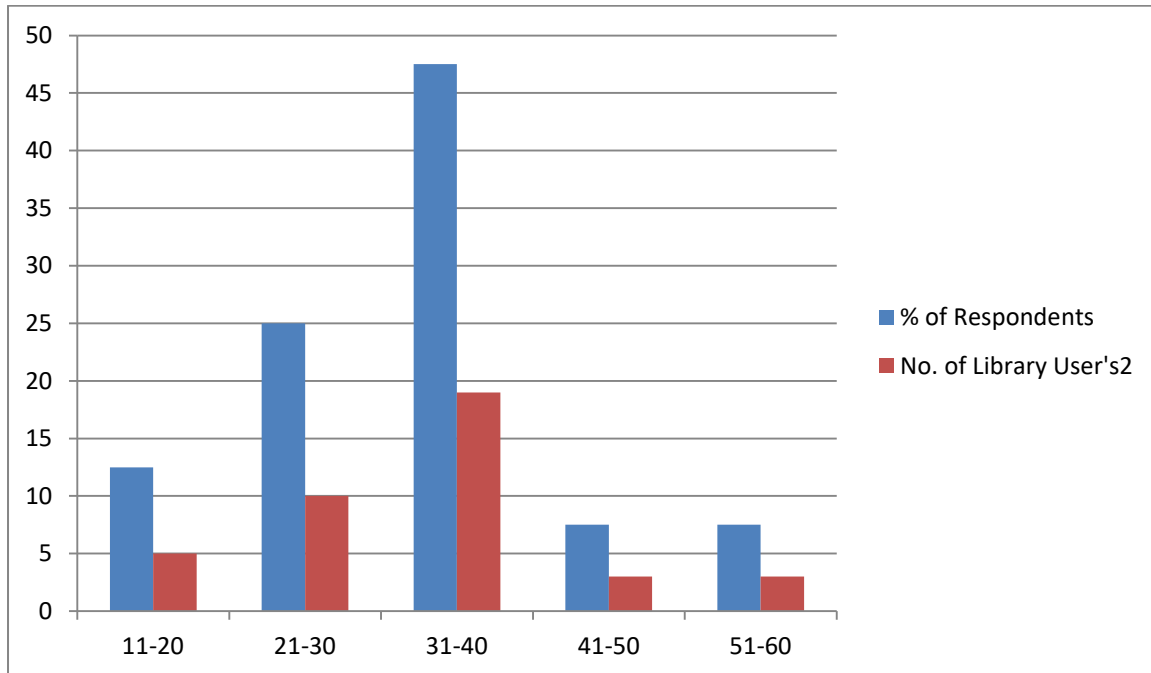
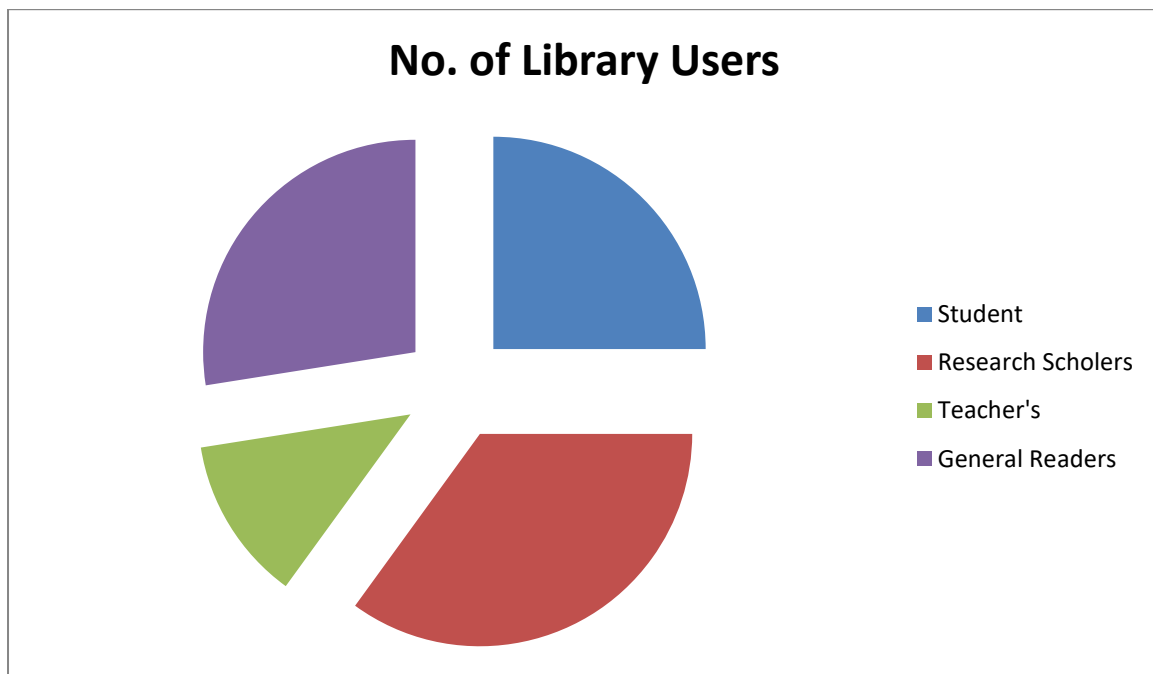


Table No. 2
User Wise Distribution of Respondents

Library User's	No. of Library Users	% of Respondents
Student	10	25.00%
Research Scholars	14	35.00%
Teacher's	05	12.50%
General Readers	11	27.50%
Total	40	100

Table no 2 shows the user wise distribution of respondents,. Table shows the majority of respondent i.e. 35% belong to the research scholar's followed by 27.5 readers belong to general readers and students have the 25% and only 12.5 belong to the teachers group.

Figure No. 2



Purpose of Library Visit :-

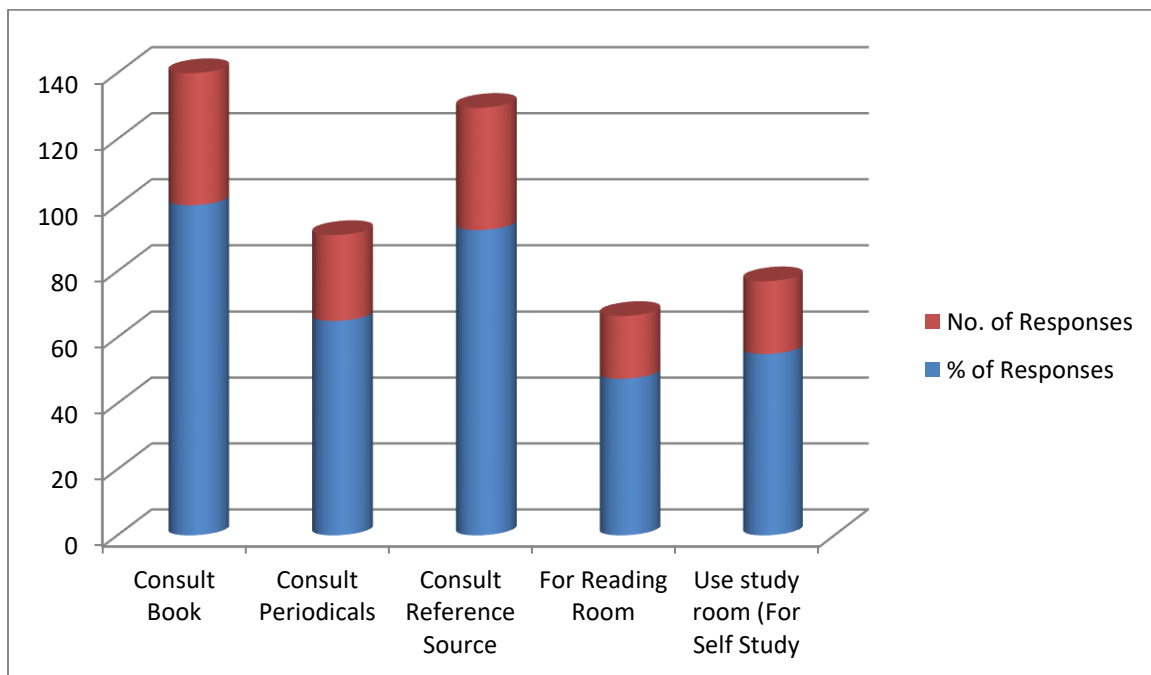
Purpose of the visit to the library gives necessary information to the library authorities on the documents and the type of information that the library users are interested in thesis helps them in developing need based collection development and also in developing other services and facilities to give better services to its reader.

Table No. 3
Purpose of Library visit

Sr. No.	Purpose	No. of Responses	% of Responses
1	Consult Book	40	100.00%
2	Consult Periodicals	26	65.00%
3	Consult Reference Source	37	92.50%
4	For Reading Room	19	47.50%
5	Use study room (For Self Study)	22	55.00%

Table on 3 shows clearly identified for the user for coming to the Maulana Abul Kalam Azad Research Centre's Library. The survey revealed that 100% scholar's came for consult books, 65% users came for consult periodicals, 92.5% users came for the consult reference sources, 47.5 users came for the using the reading room and 55% users came to library for using study room for self study.

Figure No. 3
Purpose of Library Visit



Library Services:

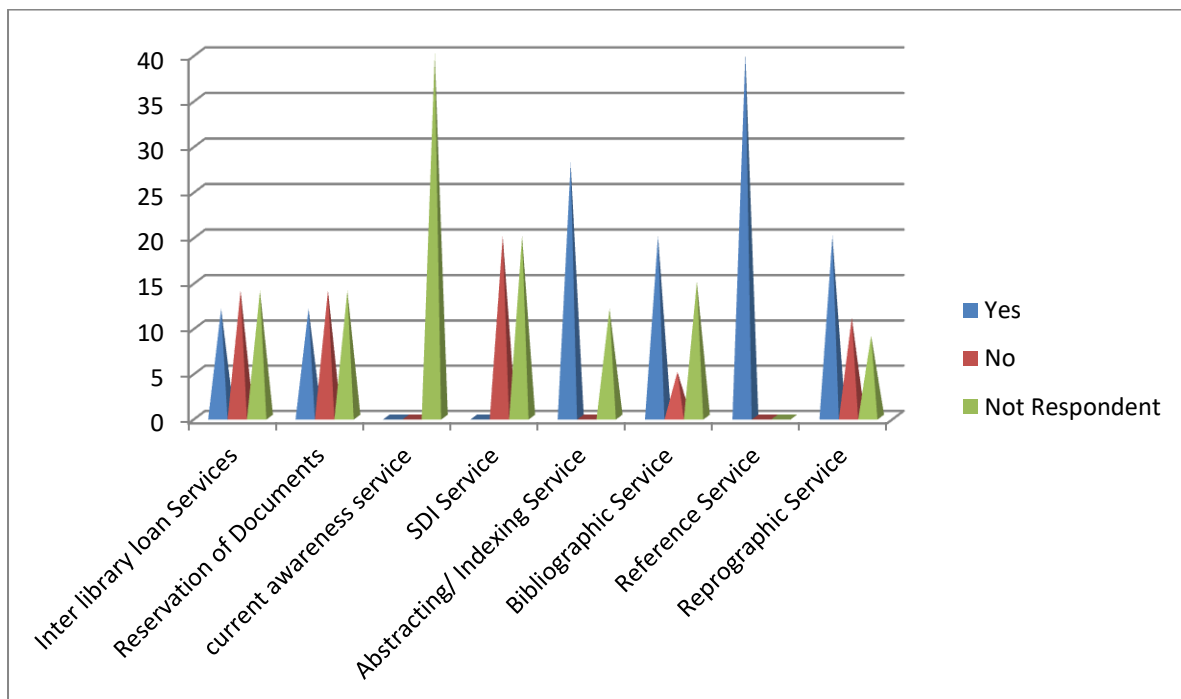
The most important function of any library to provide service to its users and fulfil the aims of the present institution. Library services concerned with users and their needs. It is also concerned with the utilization of resources. But this library is different from other libraries. Following table shows the services used or aware by the users.

Table No. 4
Awareness of Library Services

Sr. No	Awareness of Services	Yes	No.	Not Respondent
1	Inter library loan Services	12 (30)	14 (35)	14 (35)
2	Reservation of Documents	12 (30)	14 (35)	14 (35)
3	current awareness service	00	00	40(100)
4	SDI Service	00	20 (50)	20 (50)
5	Abstracting/ Indexing Service	28 (70)	00	12 (30)
6	Bibliographic Service	20 (50)	5 (12.5)	15(37.5)
7	Reference Service	40 (100)	00	00
8	Reprographic Service	20 (50)	11 (27.5)	9 (22.5)

Above table indicates that almost useful services are introduced to user community, and aware by the users

Figure No. 4



Library Collection:

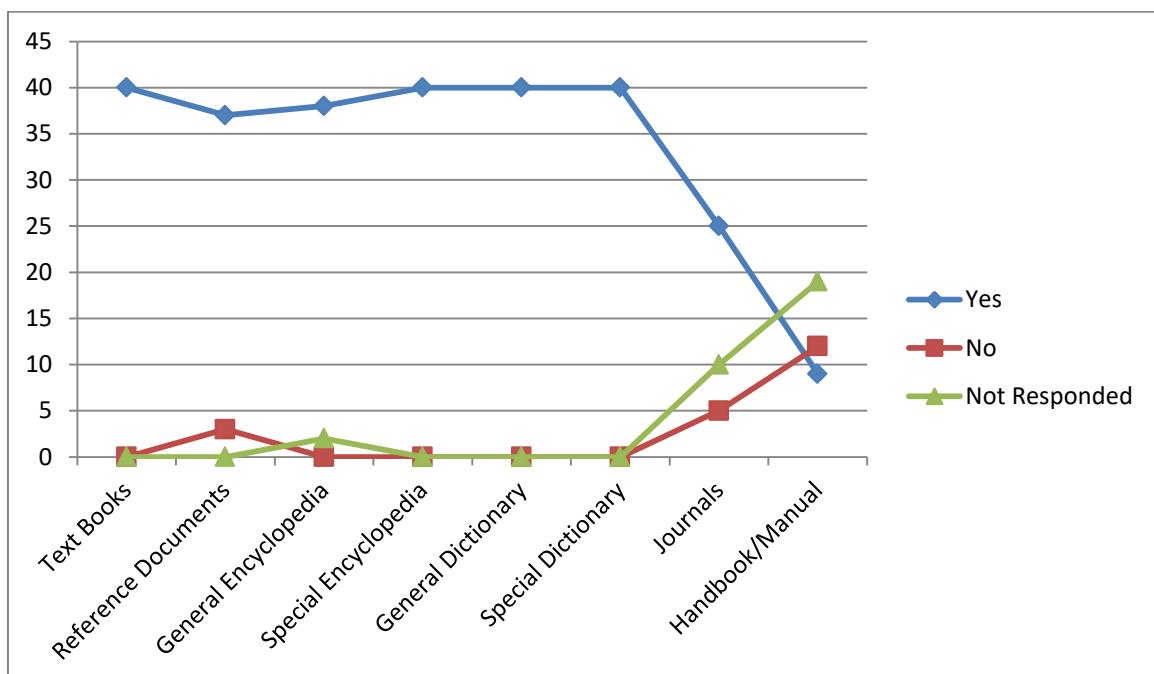
In Modern age no library can be self sufficient however it may rich. But a greater extent all the libraries are trying their level best to fulfil the information requirements of their users community. The opinion of the user’s regarding the use of the collection in various categories is as follows’ and also it indicates the collection of library is in adequate or adequate enough to meet the information requirement of its user’s.

Table No. 5
Use of Library collection

Sr No.	Types of Collection	Yes	No	Not Responded
1	Text Books	40 (100)	00	00
2	Reference Documents	37 (92.5)	3 (7.5)	00
3	General Encyclopaedia	38 (95)	00	2 (5)
4	Special Encyclopaedia	40 (100)	00	00
5	General Dictionary	40 (100)	00	00
6	Special Dictionary	40 (100)	00	00
7	Journals	25 (62.5)	5 (12.5)	10 (25)
8	Handbook/Manual	9 (22.5)	12 (30)	19 (47.50)

Above the table presents the opinion about the collection or use of material by the library user's table reveals that textbooks in library are most used by the user's 100% users used the book from the library text books are used by all users. About 92.5% reference documents used by the users. In case of general encyclopaedia 95% users uses the encyclopaedia regarding subject encyclopaedia all 100% users uses the special encyclopaedia or general dictionary are also used by the 100% users.

Figure No. 5



Suggestion and conclusion:

Keeping in view the results obtained by the investigation of this study. The following suggesting and conclusion are made.

- 1) A majority of respondents visit the library with the purpose of consulting books, consulting reference tools, for periodicals so the library should be developed as need based collection of next books and reference sources.
- 2) The result of the present study revealed that most of the user's are not aware of the most of the service like CAS, SDI, Inter library loan service, Bibliographic services so it is suggested that proper orientation/ education programme should be organize for the user's.
- 3) Talking to researcher's there is only books issued on special request or there is no facility on newspaper and in adequate of periodicals, so it is therefore suggested that circulation services are provided to it's users and journal imprint from as well as e-journals newspaper, A-V material, multimedia material, OPAC'S should be provided to it's user's.
- 4) The present study revealed that there is inadequate of online databases. Internet services multimedia services so therefore it is suggested that these services should be initiated through proper techniques.
- 5) User studies may be carried out from time to time with a view to determine the need to the library user's and providing better services to them.

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