ANTECEDENTS OF EMPLOYEE BRAND EQUITY IN FMCG ORGANIZATION

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Abstract
Source of competitive advantage differs from one industry to the other. In order to achieve a sustainable competitive advantage the most promising strategy is the human resource portfolio of the organization. The image of the organization in the minds of the employees is transmuted to the stakeholders of the organization. This paper deals with the employee based brand equity factors that can be exploited by the organization in order have a sustainable profitability for the organization.

Keywords: FMCG Organization, Brand Equity, Employee.

INTRODUCTION
The success of the organization is dependent on the performance of the employees in the organization. Organization nowadays has to carry a sense of pride in the perception of their employees and therefore there is a need to create a branding for the organization. Employee based brand equity is the innovative concept which is cost efficient method to improve the productivity among the employees of the organization. This paper discusses the impact of the constructs that determine the implementation success of the employee based brand equity initiatives of the organization.

LITERATURE REVIEW
In the outcomes related to financial performance of organizations, brand equity perceived by the employee plays a vital role for enhancing the same. There is a considerable relevance of managerial relevance when comes to employee based brand equity (Faircloth et al., 2001). The commitment of the employee towards the brand highly correlates with the equity of the brand. It not only provides a value based on the marketing but also the indications for human resource performance enhancement. The service quality of the employee highly depends on the commitment of the individual to the organization (Kimpakorn & Tocquer, 2010). There is a need for the internal brand management in the organization to strengthen the front line employees to have a better commitment for the customers for the organization.

A sense of pride in the perception of the employees regarding the organization has a higher impact towards the motivation of the employees (King & Grace, 2010). The perception of the employee regarding the performance of the brand becomes critical in implementing brand equity parameters in an organization. Psychological states of the employee in terms of the employee brand orientation is important in establishing brand equity. Perceived knowledge about the branding initiatives by the employees is an important predictor for success of brand equity (Xiong et al., 2013). Employee identification and the training in orders to impart the values of the brand initiatives create a successful brand equity which would enhance the profitability of the organization (Tsang et al., 2011).

The employee based brand equity initiatives varies with the sector in which these initiatives are implemented and higher degree of customization is necessary for these initiatives to be successful (Poulis & Wisker, 2016). Employer employee relationship activities creates trust in the organization and the trust would create confidence in the employees in order to create the positive branding in the minds of the customer (Akathathy et al., 2017). Employee brand equity is moderated by the relationship between the implementation of the initiatives by the employee engagement profile of the organization (Morokane et al., 2016).

RESEARCH METHODOLOGY
The research design is found to be descriptive type and the survey questionnaire is used to collect the primary data from the respondent. The sampling method employed is the purposive sampling and the data is collected based on the experience of the employees for at least two years. The sample size of the research is found to be 413.

ANALYSIS AND INTERPRETATION
The construct used in the study in order to find the Employee brand equity is the following:
Brand endorsement – which is defined as the employee willingness to be a part of the organization as a brand.
Brand Consumer behaviour – which can be defined as the behaviour of the consumer towards the organization as a brand.
Brand Allegiance – refers to the commitment of the employee towards the brand.

These three constructs are found to impact the Brand equity among the employees of the organization.

<table>
<thead>
<tr>
<th>Constructs</th>
<th>Cronbach’s Alpha</th>
</tr>
</thead>
<tbody>
<tr>
<td>BA</td>
<td>0.746</td>
</tr>
<tr>
<td>BC</td>
<td>0.796</td>
</tr>
<tr>
<td>BE</td>
<td>0.746</td>
</tr>
<tr>
<td>EB</td>
<td>0.773</td>
</tr>
</tbody>
</table>

The constructs of the Brand equity are found reliable as the Cronbach Alpha values are found to be above 0.7.

<table>
<thead>
<tr>
<th>Constructs</th>
<th>Average Variance Extracted (AVE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>BA</td>
<td>0.568</td>
</tr>
<tr>
<td>BC</td>
<td>0.622</td>
</tr>
<tr>
<td>BE</td>
<td>0.567</td>
</tr>
</tbody>
</table>
The AVE values have to be above 0.5 for performing the structural equation modelling among the constructs.

<table>
<thead>
<tr>
<th></th>
<th>Original Sample (O)</th>
<th>Sample Mean (M)</th>
<th>Standard Deviation (STDEV)</th>
<th>T Statistics ([O/STDEV])</th>
<th>P Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>BA -&gt; EBE</td>
<td>0.223</td>
<td>0.22</td>
<td>0.048</td>
<td>4.648</td>
<td>0</td>
</tr>
<tr>
<td>BC -&gt; EBE</td>
<td>0.331</td>
<td>0.333</td>
<td>0.045</td>
<td>7.413</td>
<td>0</td>
</tr>
<tr>
<td>BE -&gt; EBE</td>
<td>0.318</td>
<td>0.318</td>
<td>0.049</td>
<td>6.536</td>
<td>0</td>
</tr>
</tbody>
</table>

The T Value of the constructs are found to be above 2 which signifies that all the paths are found to have a positive influence towards the brand equity. The Brand consumer behaviour is found to have a higher impact towards Brand Equity.

**T value of Constructs**

**CONCLUSION**

It is found that the brand consumer behaviour Brand endorsement has a higher influence towards the brand equity of the employees in an organization. There is a higher investment of resources to be channelized towards the creating the prestige for associating with the brand in the minds of the employee as well as the consumers. Organizations must help the employees as their brand ambassadors which in turn enhances the image of the organization in the minds of the customer upon undertaking transactions with them.

**REFERENCES**

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