

## **The role of ICT in higher education for the 21st century**

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### **Abstract**

This study aims to illustrate the importance of information and communication technology (ICT) in higher education in the twenty-first century. ICT has significantly altered not just business and government methods, but also educational procedures. While the world is quickly moving toward digital media, the role of information and communication technology (ICT) in education is becoming increasingly crucial. Online and virtual environments are rapidly being used to replace traditional teaching and learning methods. With the incorporation of ICT into the educational system, the possibilities are unlimited. In the twenty-first century, information and communication technologies (ICT) have aided remote learning. In order for India to become a global knowledge superpower, we must transform our demographic advantage into a knowledge powerhouse by nurturing and sharpening our working population into knowledge-enabled workers. ICT (Information and Communication Technology), Higher Education, and Distance Learning are some of the key words.

**Keyword: ICT, educational procedures, higher education**

### **Introduction**

The use of Information and Communication Technologies (ICTs) in teaching and learning in India's higher education is the subject of this research, which is a sensitive and timely topic. ICTs have grown not just in business and government, but also in education. ICTs are praised as a cure for education system difficulties in both rich and developing nations, as well as instruments that have the ability to alter education by improving the quality of teaching and learning. Whether in primary or higher education, we are transitioning from conventional ways of teaching and learning to digital media. According to the FDP programme offered at CSA Govt. PG Nodal College Sehore (M.P), several colleges and institutions in the Indian state of Madhya Pradesh have replaced traditional teaching methods with ICT technologies. These technologies simplified and enhanced the teaching and learning process.

### **Use of specific ICT tools in education**

- A Knowledge Map on Information and Communication Technologies in Education

### **Guiding Questions:**

What do we know about which ICTs are the most beneficial to education? What do we know about the educational utility, appropriateness, and efficacy of various ICTs (such as radio, television, portable devices, computers, networked computers, and the Internet)? What do we know about open source and free software's use in schools?

### **General**

In most LDCs, the Internet is not widely available; radio and television are.

Broadcast mediums like radio and television are far more widely used than the Internet in most of the developing world, and this significant gap is unlikely to be addressed very soon.

- **Radio and TV can have high start-up costs, and reinforce existing pedagogical styles**

- The initial start-up/capital expenses of educational programmes that use radio and television are often relatively costly, but when they are up and running, on-going maintenance and upgrading costs are substantially cheaper (making initiatives utilising radio and TV for distance learning in the education sector particularly appealing for donor support in many cases). Radio and television (as well as satellite distribution of electronic content) are seen as less 'revolutionary' ICTs in education because their use is seen as reinforcing traditional instructor-centric learning models, whereas computers are seen as important tools in fostering more learner-centric instructional models by many.

- **Radio instruction has been used widely and is reasonably well studied**  
Radio instruction in formal education has been well studied, especially the links between the use of radio in combination with school-based educational resources and a variety of pedagogical practices.

- **TV has been used with success in a few places**

In a number of nations, particularly in Latin America and China, television has been effectively used to reach out to out-of-school adolescents, and the outcomes of such initiatives have been extensively shared.

- **In some cases, where markets have been liberalized, ICTs are used to distribute educational content regionally within a country**

Many countries have benefited from market liberalisation by allowing the development of locally (rather than centrally) controlled distribution channels that use ICTs (such as radio and the Internet, and to a lesser extent television) to create and broadcast educational content that is more tailored to the needs of specific communities, and thus have more flexibility in

using local languages.

**CAI is not highly regarded by experts and in OECD countries, but still, receives much interest in LDCs**

Although the use of computer-aided instruction (CAI), in which computers are used as easy substitutes for instructors, has been extensively debunked, there appears to be a lot of interest in CAI in many LDCs where computers are being introduced.

**• It is unclear where to place computers to make sure they are used most efficiently**

There is very little research on the most appropriate placement of computers in schools, or in the community, used to achieve various learning objectives.

**• Multi-channel learning is a useful concept**

The emerging practise of 'multi-channel learning,' which focuses on enriching the educational experience by utilising all available resources to help effect incremental change by coordinating the various ways to connect learners with information, knowledge, and stimulation, as well as to mediate those interactions, provides valuable insight into how blended learning approaches can be delivered and tailored in areas with limited resources.

**• Satellite is much hyped but under-studied**

While satellite broadcasting of electronic educational resources is regarded to offer a lot of promise, there are few case studies of satellite broadcasting to tiny LDCs that have been effective.

**• New Internet technologies hold promise but are not yet operational**

Emerging Internet technologies, particularly recent and emerging wireless protocols (such as 802.11, and soon WiMax), are thought to hold a lot of promise for providing connectivity to remote areas, but most projects utilising such technologies are still in the pilot or planning stages, and they face a lot of regulatory hurdles.

**• The teachers' role and activity**

Teachers who were more directly involved in tasks, in order to respond to the volume of messages and to act in accordance with the Network's space-time principles of flexibility (communicating from anywhere and at any time), were "obliged" to install a computer with Internet access within their private residence. This decision generated personal implications for the teacher, as regards communication costs and the development of many activities during evening hours

and at weekends. Thus, two issues are put forward, which must be addressed by those occupying decision-making positions in educational policy:

- (i) Is it legitimate to lay the responsibility on teachers for the financial expense resulting from the purchase of a computer as well as from access to the Network?
- (ii) Is it legitimate for teachers to see their timetables extended, resulting from the undertaking of activities during evening hours and at weekends, without any changes to their established timetable?

Furthermore, while we're on the subject of teacher activity, it's important to highlight the students' perceptions of the type of assistance provided, with some students claiming that it's "better" because it makes following the various phases of the assignment easier and they can get written responses to their questions, implying that the teacher is "clearer and more objective."

As a result, it was established that "asynchronicity" at the teacher/student level benefits the pupils. While it allows the instructor to create a time gap, it also allows him or her to conduct further research and, as a result, react to student requests in a more thorough and deliberate manner.

**For the teacher, it is an initiation into:**

- Exploring educational possibilities of technology,
- Learning to make right choices of hardware, software and ICT interactions, and
- Growing to become a critical user of ICT.

**For the student, it is an initiation into:**

- Creativity and problem solving,
- An introduction to the world of information and technologies, and
- An opportunity to shape career pursuits.

**Conclusions**

These tests show that the use of ICT, namely the Web, has the potential to shift the pedagogical paradigm in higher education, implying an improvement in learning quality. The established process creates a proposal as well as a pedagogical architecture, consisting of human and technological action in a multiple construction network of knowing and doing, to the extent that learning in the classroom or at a distance are factors that can be combined and complemented, extracting the benefits that make better learning possible from each model. This method favours skill development in the four forms of essential education that the

Information Society refers to as "learning to know," "learning to do," "learning to socialise," and "learning to be" (UNESCO, 1996).

The form of change that ICT integration promotes in educational organisation has an impact on both the instructor and the student. Both are necessary to engage in many environments and subjects, to share knowledge, to develop new relationships, to construct and deconstruct information, and to reconstruct it in new areas, with new meanings, and with new organisational structures.

The educational approach entails a significant shift, not just in terms of teaching and learning, but also in terms of how people think and learn. Dimensions previously defined in the field of teaching practise have changed, as has the allocation of time and space, and are now linked to the employment of educational techniques backed by technologies that modify and enhance the dimensions of efficiency and quality in educational processes.

It is important to note that ICT activity can produce significant changes in both the teacher's and student's activities. The true progress, however, may be found in a shift in educational culture: a culture of collaborative learning that seeks to transcend the individualistic matrix by social action, whether through interaction or representation. There is still much to be done in this field within the university culture.

While researching the interaction of ICT/Information Society with Information/Higher Education, we came to the conclusion that training processes should be re-evaluated in light of a divergent conception of time and space, as well as their intersection, centred on a cybernetic approach to communication: new learning communities—cybercommunities, cyberschools, cyberp courses—based on new and/or renewed forms of the conception, organisation, attainment, and assessment of knowledge.

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